AMBULANCE SERVICES

Standby Services

WHO ARE WE

ONE SINGLE CONTACT FOR ALL TYPE OF AMBULANCE SERVICES
ACROSS INDIA ON A TECH DRIVEN PLATFORM

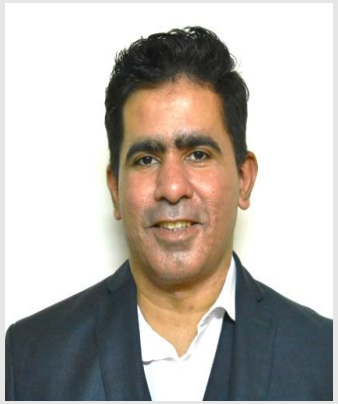
ABOUT US

- DIAL4242 is the biggest app based ambulance aggregator in India
- **10,000+ ambulances** network made accessible with support of technology
- Only ambulance service to be recommended by **Mumbai police**
- **3 million+ corporate members** from the biggest institutions in India
- First and the only operator to be signed by an **insurance company** for all their policy holders

CORE TEAM

NILESH MAHAMBRE

25+ years in IT services industry, conceptualized and brought the idea to fruition. Ex-TCS



JEETU LALWANI

16+ years of experience in digital media and marketing, serial entrepreneur, originator of idea

PANKAJ PAI KAKODE

CA + IIMA Alumni, 20+ years of exp in financial domain

ATIN VERMA

Head - Operations
20+ Years of Ops Exp in Operations & Product Marketing

SUSHMITA MONDAL

Head - Standby Business
12+ Years of experience in business devp & Operations in Healthcare

Why Standby Ambulance?

As the name suggests, Standby Ambulance is an ambulance which is stationed in a certain location based on customer requirements

This is typically a fully equipped (ACLS) Ambulance which can provide immediate medical attention and / or transport the patient to the nearest hospital

Regulatory Requirements	• For Factories • Manufacturing facilities
Sporting Events	• Where chances of injuries is high
Old Age Homes	• Urgent medical attention or transportation to hospitals
Corporate Office Blocks	• Regulatory requirements in case of some MNCs • For additional precautions for employees
Large Gated Communities/ Housing Societies	• Large Population, out of city limits • No hospitals or medical facilities nearby
Large / out of city College Campuses	• Where ambulance may take more time to reach

Standby Ambulance Durations

Short Tem – this can be ½ day to 5 days deployment

Medium Term – this can be from 1 week to 2 months

Long Term – this can be from 2 months to 1 year

Process for Short Term deployment

Dial4242 Technology & Processes

Requirement Understanding

- Understand requirements
- Send proposal
- Get approval for proposal from customer

Pre Event

- Identify SPOC from both sides
- Form Whatsapp group for communication
- Share vehicle /driver details with customer
- Update customer on checklist for event day

Event Day(s)

- Inform customer about ambulance/doctor reaching venue
- Update every 1 hour on whatsapp group
- Resolve issues if any with customer SPOC
- Ensure that all required medicines stocks available

Post Event

- Check with customer if everything was ok
- Take permission from customer for ambulance to leave from venue
- Take feedback from customer (2 days post event)
- Send Invoice for the event

Process for Long Term deployment

Dial4242 Technology & Processes

Requirement Understanding

- Understand requirements
- Send proposal after evaluating with multiple partners for the best pricing
- Get approval for proposal from customer

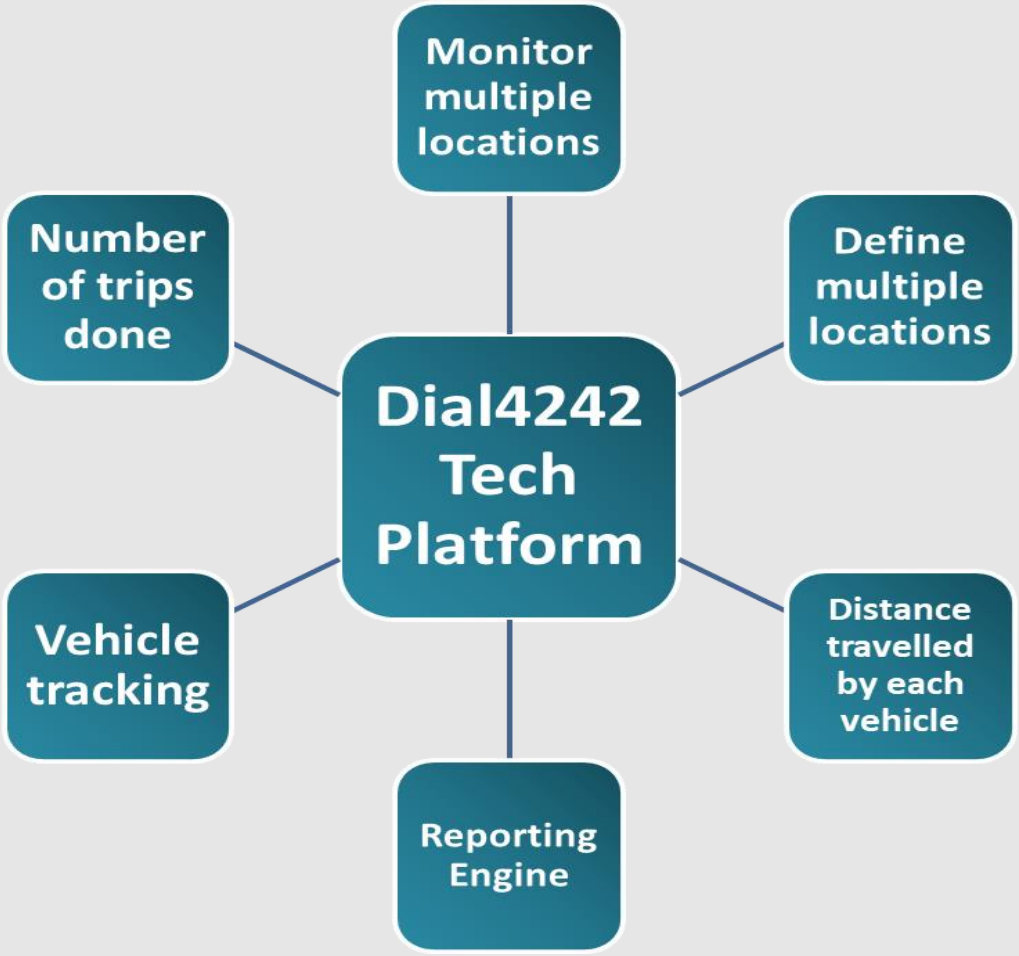
Pre -Deployment

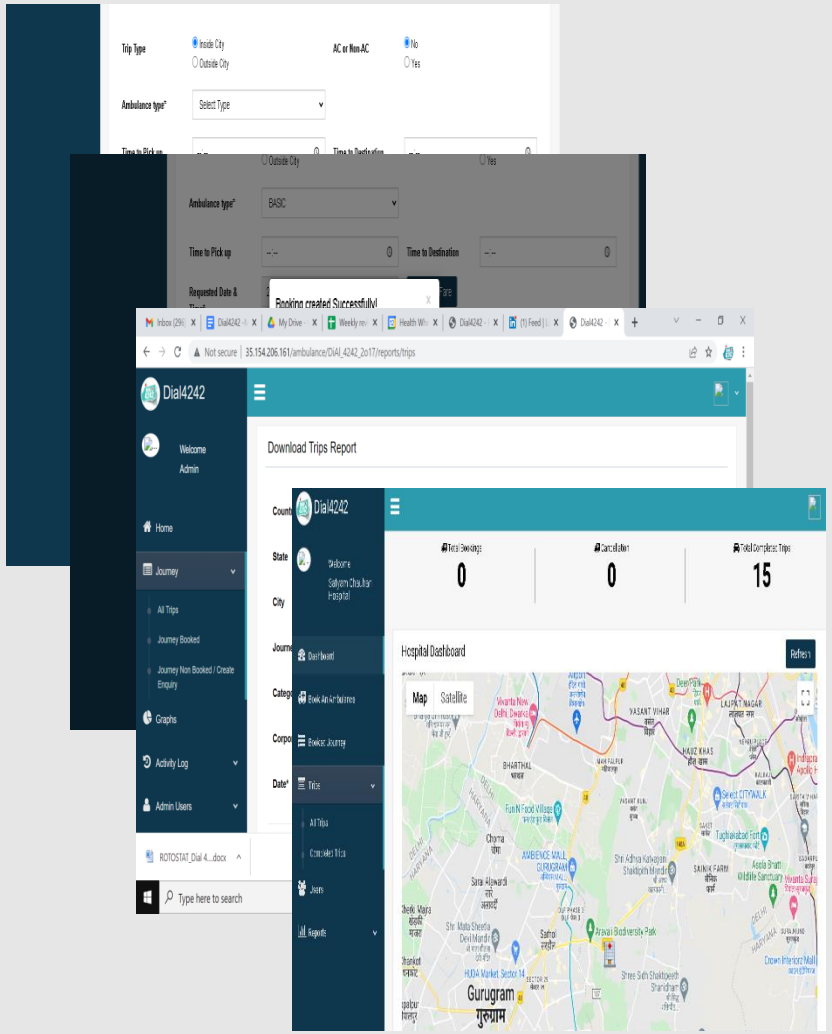
- Identify SPOC from both sides
- Sign MOU and agreement as per the contract terms.
- Form a watsapp group with all people involved in the project.
- Share vehicle /driver details with customer along with pictures and videos.
- After a go ahead on Ambulance / staff and medical team documentation is verified and shared.
- Staff is trained as per project specific shared by client.

Post - Deployment

- Weekly / fortnightly staffs rosters is shared with client
- Staff attendance monitored and updated in watsapp groups along with date , time and location stamp.
- Daily inspection as per checklist done to ensure ambulance and equipments are fit.
- A dedicated mobile phone available in each ambulance for emergencies.
- We follow escalation matrix to ensure prompt resolution.
- Monthly MIS shared with accurate information.

Technology Platform





Dial4242 Technology has been build specifically to cater to Ambulance domain

Some of Our Esteemed Customers

Case Study 1

Customer :	Healthcare company doing medical (dermatology) trainings
Contract Period :	3 year contract
Project Locations :	Delhi/NCR, Mumbai, Nagpur, Bangalore, Hyderabad, Pune, , Chennai, Guwahati, Chandigarh, Surat, Kolkata, Kochi, Indore, Bhopal, Amritsar, Coimbatore, Calicut
Services Provided:	Ambulances, doctors, nurses, first aid medicines
Duration of Services :	½ day to 1 week deployments

Appreciation 1:

We have asked
For ambulances at the very last
Minute and Dial4242 has been
able to provide the last minute
requests

Appreciation 2:

Dial4242 does not complain
About anything…whatever we
Asked for… it is provided, even
For last minute changes

Case Study 2

Customer :	Wellness company providing services to corporate customer
Contract Period :	1 year contract
Project Locations :	Kosmo One, Chennai, Cessna Park, Bengaluru Exora Bus Park, Bengaluru, One BKC, Mumbai One International, Prabhadevi, Mumbai, One World, Lower Parel, Mumbai
Services Provided:	6 ACLS Ambulances, 3 doctors, 12 nurses
Duration of Services :	1 year deployment at each location

Appreciation 1:

After initial hiccup, processes
Are working fine
Management involvement at
Every stage, quick resolution
To issues

Appreciation 2:

Dial4242 technology
Implementation has helped
Track ambulances in real time
Thus helping manage
Ambulances in a better
manner

Customer Testimonials

#SOS_Saviours
@SOSSaviours

Little Sanvi is now healing well. Thanks to our amazing #changemaker @sandhyafernez for arranging the bed at 3.30 am in #Wadia, @dial4242 for the prompt & discounted 🚑 support & @rohit_4464 for assisting through the night! #SOSSaviours #SuccessStories #sosmumbai #OneFamily

Tejal Vaity @tejal_vaity · Sep 13
6 year old , covid positive.... Now recovering ,,, thank you everyone who help me for this girl treatment 🙏🙏🙏🙏🙏

2:00 AM · Sep 14, 2020 · Twitter for iPhone

dial4242
@dial4242

@dial4242 #ambulance services objective has been always to help the needy, at any cost. And glad we do this in case of a schizophrenia patient and get an ambulance available at zero cost for the patient. Feeling grateful ✌️❤️💯#mumbaiambulances #freeambulance #sosmumbai

Project Mumbai #COVID19
@projectmumbai1

#ProjectMumbai completes one month of free 24 x 7 ambulance facility for #MumbaiPolice.
Big thank you to A.T.E. chandra Foundation, @dial4242, @MumbaiPolice and DCP @manjunathsinge.

#Gratitude🫶 #Mumbaikeliyekuchhbhikarega #BecauseWeCare #ATEChandraFoundation #MumbaifightsCovid19

bhumi pednekar
@bhumipednekar

Dial 4242 helped patient 🙏 they have the required help twitter.com/sbadal3/status...

Tahira Kashyap Khurrana @tahira_k · 6m
Replying to @taapsee
[Name]Jeetu Ambulance Lalwani;
[Phone number]

AWARDS & ACCOLADES

WON THE 4TH EDITION OF MAHARASHTRA STARTUP WEEK AMONG 1846 APPLICATIONS, WITH A GRANT OF ` 15 LAKHS.

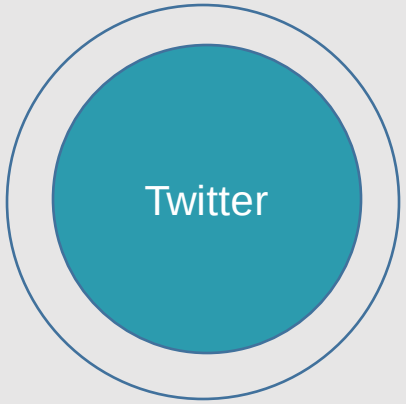
WON STARTUP OF THE YEAR TITLE AT SEASON 9 OF ET LEADERS OF A TOMORROW WARD & CONCLAVE

WINNER OF 2018
AIM2FLOURISH PRIZE-A
UNITED NATION INITIATIVE

IIMB
तेजस्वि नावधीतमस्तु
NSR
CEL

AFTER 3 MONTHS OF RIGOROUS PRE- INCUBATION
SHORTLISTED FOR FINAL INCLUBATION AT NSRCEL

THANKYOU



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